Dear Applicant/Participant

**This letter contains important information and instructions regarding your application or review.**

We received your application for MO HealthNet or Temporary Assistance benefits. You said that you are disabled but are not currently receiving federal disability benefits through Social Security or Supplemental Security Income. In order to determine your eligibility based upon disability, we need to gather medical information.

Please complete the enclosed three (3) forms and return to your local Family Support Division office. The information from these forms will allow us to gather the best information about your situation. You must complete and return these forms for us to make a decision. If you have any questions while completing these forms, please contact the FSD Info Center toll free at 855-373-4636 (855-FSD-INFO).

The three (3) forms you will need to complete and return are:

1. Work History-Past 10 Years
2. Hospitals, Medical Facilities and Physicians Seen within the Past Year
3. Authorization for Disclosure of Consumer Medical/Health Information

Even if you have not worked in the past 10 years or have not had any medical treatment in the past year, it is important that you return all 3 forms. If necessary, we will schedule and pay for a medical exam to gather information, but we will not know that is needed if you do not return the forms.

A Disability Questionnaire is included with these three (3) forms. Keep this form and do **NOT** return it with the others. You will need to call the FSD Info Center at 855-FSD-INFO (855-373-4636) and tell the Customer Service Representative that you need to speak with an **MRT Specialist.**  The representative will transfer you to an MRT Specialist immediately. The MRT Specialist will ask you the questions on the Disability Questionnaire and will write down your answers. If you do not understand the question, the MRT Specialist will explain it to you. The Specialist will also ask follow up questions based upon your answers to the original questions so that we can make sure we are getting the best information we can before we make a determination.

If you are homeless and do not have a telephone, you can use a Family Support Division telephone to contact the MRT Specialist on the same day you take the forms to your Family Support Division office.

Please be assured that we will keep your medical information private and only share it as required by law. We have enclosed our Notice of Privacy Practices Regarding Your Protected Health Information for more complete information about how we may use medical information.

Again, it is important that you return the 3 forms above and that you call the FSD Information Center to speak with an MRT Specialist. Failure to comply may result in the rejection of your application, because we will not be able to determine if you are disabled or incapacitated.

Thank you for your assistance.

The Family Support Division