Third Party Query System (IIVE)

Data processing systems are available to facilitate data exchange
between the Social Security Administration (SSA) and the Division
of Family Services. Two systems are the SDX and BENDEX. Certain
persons who are not active recipients of DFS programs are not
listed in the BENDEX system. In order to obtain information
regarding these persons and to provide the Social Security
Administration with information available in departmental files
the SSA has available the Third-Party Query (IIVE) and the Income
Maintenance IM-76 form.

THIRD-PARTY QUERY (IIVE)

The Third Party Query, completed by accessing the IIVE screen, is
used by the local worker to request information from SSA records
for Social Security, Supplemental Security Income (SSI), and
Medicare benefits.

When To Access

When the applicant or recipient is unable to provide information
or verification regarding cash benefits from Social Security,
Black Lung or Supplemental Security Income (SSI) programs or
Medicare eligibility, enter a TPQY (IIVE) inquiry for each
individual for whom information is needed. Before requesting
information on current recipients check the BENDEX and SDX
reports to see if information is available.

To access the query screens, sign on to Production using regular
sign-on procedures.

Clear the screen, type IIVE and press the ENTER key. The screen
will display:

```
IIVE
                MISSOURI DEPARTMENT OF SOCIAL SERVICES
                    SVES-WIRE THIRD PARTY QUERY
                            MAIN MENU
     -        QUERY REQUEST BY DCN
     -        QUERY RESPONSE BY DCN
MSG => ENTER AN "X" IN THE APPROPRIATE SELECTION FIELD
```

To do a query request, place an "X" in front of the query request
by DCN and press the ENTER key, the screen will display:

```
IIV1
                  MISSOURI DEPARTMENT OF SOCIAL SERVICES
                      SVES-WIRE THIRD PARTY REQUEST
                          BY INDIVIDUAL DCN
DCN:                                          40 QUARTERS?
                                              FOOD STAMPS?
              SSN:
        LAST NAME:
       FIRST NAME:
    DATE OF BIRTH:
     CLAIM NUMBER:
PF2 (STORE REQUEST)         PF3 (MENU)
MSG=> ENTER CLAIM NUMBER OR PRESS PF2 TO STORE REQUEST
```

Type the DCN of the individual for whom a query is needed. If
requesting 40 quarters information, enter a "Y" in the "40
QUARTERS?" field. To verify if an individual is deceased, enter
a "Y" in the "FOOD STAMPS?" field. Press the ENTER Key. The
screen will display all information known to the common area.

```
IIV1
                  MISSOURI DEPARTMENT OF SOCIAL SERVICES
                      SVES-WIRE THIRD PARTY REQUEST
                          BY INDIVIDUAL DCN
DCN:  00000224                                40 QUARTERS?
                                              FOOD STAMPS?
              SSN:  490525070
        LAST NAME:  UNFORTUNATE
       FIRST NAME:  TVICONE
    DATE OF BIRTH:  01/27/94
     CLAIM NUMBER:
PF2 (STORE REQUEST)         PF3 (MENU)
MSG=> ENTER CLAIM NUMBER OR PRESS PF2 TO STORE REQUEST
```

If the social security number is not known to the system, the
screen will display:

```
IIV1
                  MISSOURI DEPARTMENT OF SOCIAL SERVICES
                      SVES-WIRE THIRD PARTY REQUEST
                          BY INDIVIDUAL DCN
DCN:  00000224                                40 QUARTERS?
                                              FOOD STAMPS?


              SSN:
        LAST NAME:  UNFORTUNATE
       FIRST NAME:  TVICONE
    DATE OF BIRTH:  01/27/94
     CLAIM NUMBER:
PF2 (STORE REQUEST)         PF3 (MENU)
MSG=> ENTER SSN OR CLAIM NUMBER
```

Enter the SSN or claim number and press the PF2 key to store the request. The screen will display:

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