

# CONTACT INFORMATION FOR PE PROVIDERS

## Family Support Division (FSD):

### For PE application and eligibility questions

- ▶ **FSD Program and Policy Unit for Eligibility Questions**  
[COLE.MHNPOLICY@dss.mo.gov](mailto:COLE.MHNPOLICY@dss.mo.gov)
- ▶ **If you cannot locate someone's DCN, include the following with their PE submission so we can find or assign a DCN:**  
Full legal name, date of birth, SSN (if they have one), and photo ID
- ▶ **To find out if an individual is currently receiving Full MO HealthNet benefits or has received PE within the following time periods, got to eMOMED:**
  - If pregnant, during the current pregnancy;
  - If parent/caretaker relative or child, within the past year.
- ▶ **FSD Information Center:** 855-373-4636 (available M-F 7:30 am – 5:30 pm)
- ▶ **Submitting PE determinations and documentation**
  - By email: [FSD.MEDES@dss.mo.gov](mailto:FSD.MEDES@dss.mo.gov) (Subject line – PE or Presumptive Eligibility)
  - By fax: (573) 751-0282 (Attention to - PE or Presumptive Eligibility)
- ▶ **Submitting EMCIA applications and documentation**
  - email: [FSD.MEDES@dss.mo.gov](mailto:FSD.MEDES@dss.mo.gov) (Subject line – EMCIA)
  - fax: (573) 751-0282 (Attention to - EMCIA)
- ▶ **Submitting Regular MO HealthNet applications and documentation:**
  - On-line - [www.mydss.mo.gov](http://www.mydss.mo.gov)
  - Telephone – (855) 373-9994
  - Paper application (IM-1SSL) in-person, by mail, or dropped off at a local office or resource center.

## MO HealthNet Division (MHD):

### For MO HealthNet coverage and billing questions

- ▶ **MO HealthNet Division (MHD) Provider Communications:** 573-751-2896
- ▶ **MHD Provider Participant page:** <http://dss.mo.gov/mhd/providers/>
  - Benefit Matrix and Puzzled by the Terminology? are found on this page under General Information.
- ▶ **Provider Education Unit email:** [MHD.PROVTRAIN@dss.mo.gov](mailto:MHD.PROVTRAIN@dss.mo.gov)