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| Missouri Family Support Division | Description: C:\Users\Rohit Kapoor\Desktop\Logo.png | |
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|  |  | 1/12/2018 |
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| **Update for you** | | | | |
| According to our records, we have not received your completed Transitional MO HealthNet quarterly report form. If you do not return the completed form by       the last day of Transitional MO HealthNet coverage for the adults will be       and they will not be eligible for additional healthcare coverage under the Transitional MO HealthNet program. | | | | |
| If you have already sent your report or did not receive the report, contact the FSD Information Center toll free at 1-855-FSD-INFO (1-855-373-4636). The FSD Information Center can assist you by seeing if your report has been received or reissue the form for your completion to be returned before the due date. | | | | |
| You must return the quarterly report by       or Transitional MO HealthNet coverage will end effective       for the adult members listed below. The children’s continued eligibility will be reviewed. | | | | |
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|  | **Participant Name** |  | **DCN** |  |
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| **If you think we are wrong** | | | | |
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| Call the FSD Information Center toll free at 1-855-FSD-INFO (1-855-373-4636) and ask them to review your case. | | | | |
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| Or | | | | |
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| You can request a hearing on any decision the Family Support Division makes about your health coverage. | | | | |
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| To ask for a hearing, call the FSD Information Center toll free at 1-855-FSD-INFO  (1-855-373-4636), visit any FSD office, or mail a written request to any FSD office. Remember, you have 90 days from the date on this letter to ask for a hearing. | | | | |
| (Continued on next page) | | | | |
| To get ready for your hearing: | | | | |
| * You can bring someone with you to the hearing if you want. That person can be a friend, relative, or lawyer.   For free legal services, contact: LEGAL AID at | | | | |
| * You can also bring documents or information to support why you think a mistake was made. | | | | |
| If you have questions, please call the FSD Information Center toll free at 1-855-FSD-INFO (1-855-373-4636). You can call Monday to Friday, 7am to 6pm to speak to a Customer Service Representative. We may be able to fix the issue over the phone. | | | | |
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| Sincerely, | | | | |
| Missouri Family Support Division | | | | |
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| Please Note: We will keep your information secure and private. | | | | |