

- In Missouri, the Department of Social Services (DSS) is responsible for child welfare, child support enforcement, needs based programs, juvenile justice, and MO HealthNet administration.
- DSS has four program divisions (Children's Division, Family Support Division, MO
 HealthNet Division, and Division of Youth Services) and two support divisions (Division
 of Finance and Administrative Services and Division of Legal Services) reporting to the
 Office of the Director. The Office of the Director oversees and coordinates the divisions'
 programs and services.
- The department's SFY 2019 budget is \$9.7 billion, of which \$1.8 billion is General Revenue.
- 98.8¢ out of every DSS General Revenue dollar goes directly into programs.
- DSS has local offices for the Children's Division, Family Support Division, and Division
 of Youth Services. For an interactive list of contacts in our local offices, please visit our
 web site, http://www.dss.mo.gov/dss map/.

Department of Social Services Children's Division

205 Jefferson Street PO Box 88 Jefferson City, MO 65103 0088 Phone: 573 522 8024 Fax: 573 526 3971

David Wood Division Director Children s Division

Erica Signars

- Residential Placement Unit
- Foster care case management

Teri Armistead Deputy Director Permanency

- Foster Care Management
- Foster Care Licensing/ Permanency
- Court Engagement Coordination
- Health Information and Psychotropic Medication

Sara Smith

Deputy Director Prevention and Safety

- Family First
- Child Abuse/Neglect Hot line
- Prevention and Safety (Investigations/ Assessments; Family Centered Services; Intensive In Home Services; Out of Home Investigations)
- Critical Incidents

Joan Rogers

Deputy Director
Operations and
Administration

- Constituent Services
- Training and Professional Development
- Quality Assurance
- Quality Improvement
- FACES
- Recruitment and Retention
- The Children's Division (CD) is charged with administering a variety of child protection and permanency programs and services including:
 - Adoption/Guardianship Subsidy;
 - Child Assessment Centers:
 - Child Care;
 - Children's Treatment Services;
 - Family Assessments in response to reports of possible child abuse and neglect;
 - Foster Care;
 - · Independent Living;
 - Intensive In-Home Services;
 - Residential Treatment Services; and
 - Transitional Living.
- For a list of contacts in our local offices, please visit our web site, http://www.dss.mo.gov/cd/office/, and choose your county from the list.

Department of Social Services Family Support Division

615 Howerton Court PO Box 2320 Jefferson City, MO 65102 2320 Phone: 573 751 3221 Fax: 573 751 0507

Kim Evans

Division Director Family Support Division

Jason Comer

Interim Designated Principal Assistant

Responsibilities: Human Resources; Communications; Customer Relations; Fiscal; Business Process & Workflow; Compliance; FAMIS; and Field Operations

Melissa Wolf

Deputy Director IM Programs

Responsibilities: Income Maintenance Program and Policy; and Food Stamps/ EBT

John Ginwright

Deputy Director
Child Support Enforcement

Responsibilities: Child Support Program and Policy; Training; Financial Resolutions Section; and Field Operations

Keith Roderick

Deputy Director
Rehabilitation Services for the Blind

Responsibilities: Rehabilitation Services for the Blind

- The Family Support Division (FSD) is responsible for the direction and management of the state's child support enforcement, rehabilitation services for the blind, needs based programs, and Quality Review and Training.
- For an interactive list of contacts in our local offices, please visit our web site, http://www.dss.mo.gov/dss map/.

Department of Social Services MO HealthNet Division

615 Howerton Court PO Box 6500 Jefferson City, MO 65102 6500 Phone: 573 751 3425 Fax: 573 751 6564

Todd Richardson

Division Director MO HealthNet Division

Timothy Kling, M.D.Acting Medical Director

Responsibilities: Physicians and Clinics; Quality Section; Psychol-ogy Program; Patient Centered Medical Home; Evidence Based Clinical Decision Development & Support; and Medicaid Clinical and Quality Research

Darrin HackmannChief Information Officer

Responsibilities: MHD Information Systems

Jessica Dresner Deputy Director Chief Operating Officer

Responsibilities: Managed Care; Program Operations; Provider Education; Pharmacy & Clinical Service; Communication; and Administrative Services

Anthony BriteChief Financial Officer

Responsibilities: Finance; Cost Recovery; Hospital Reimburse ment; Institutional Reimburse ment; Budget; Medicare; Rate Setting; and Cost Settlements

- The MO HealthNet Division (MHD) is responsible for the direction and management of the State's MO HealthNet (Medicaid) Fee-For-Service, Managed Care, and MO HealthNet for Kids programs.
- Note: MHD does not operate local offices.

Department of Social Services Division of Youth Services

3418 Knipp, Suite A 1 PO Box 447 Jefferson City, MO 65102 0447 Phone: 573 751 3324 Fax: 573 526 4494

Scott Odum

Division Director Division of Youth Services

Michael Pitzen Deputy Director

Responsibilities: Northeast Region; Interstate Compact; Dual Jurisdiction; Legislative Matters; Court Diversion; and Education Technology and Data Development

Courtney Collier Deputy Director

Responsibilities: Northwest and St. Louis Regions; Qual ity, Safety Residential Programs; Specialized Services for Youth; Tele health and Medical Partnerships; and Inter regional Transfers

Don PokornyDesignated Principal Assistant

Responsibilities: Southeast and Southwest Regions; Constituent Services; Site Visit Coordination; and DYS Buildings and Maintenance

- The Division of Youth Services (DYS) is responsible for the direction and management of the state's juvenile justice programs.
- For a list of contacts in our local offices, please visit our web site, http://www.dss.mo.gov/dys/ro.htm.

Department of Social Services Division of Finance and Administrative Services 221 W. High Street PO Box 1082 Jefferson City, MO 65102 1082 Phone: 573 751 7533 Fax: 573 751 7598 Patrick Luebbering **Chief Financial Officer Division of Finance and Administrative Services Kristen Pattrin Gina Jacobs Deputy Director Assistant Chief Financial Officer Operations Management Deputy Director Financial Management** Responsibilities: Accounts Payable; Payroll; FACES Payments; Procure-Responsibilities: Grants: Receipts: ment; Regional Offices; St. Louis Mailing Services; Administrative Services; and Child Care Payment **Budget & Planning; Fiscal Notes;** Victims of Crime Act Program; and Child Welfare (IV E) Eligibility

 The Division of Finance and Administrative Services provides budgeting, financial and support services to all agencies within the Department of Social Services. Offices are located in Jefferson City and various other locations around the state.

Department of Social Services 221 W. High Street PO Box 1527 Jefferson City, MO 65102 1527 Phone: 573 751 3229 Fax: 573 526 1484 **Division of Legal Services Mark Gutchen General Counsel Division Director Division of Legal Services Dana Carrington Lori Hickerson Chief Counsel Chief of Investigations** Litigation **Responsibilities: Investigations Responsibilities: Health Information Technology and Litigation Robert Bedell Sharie Hahn Chief Counsel Special Counsel Administrative Hearings** Responsibilities: Sunshine Law Compli-**Responsibilities: Administrative** ance, IT Infrastructure and Administrative Regulations **Hearings**

 The Division of Legal Services provides comprehensive legal support to all program and support divisions in the Department of Social Services. The division represents the department, its divisions and the state.